

Communication Policy

Email is the standard and preferred method of communication. The OFA will use the email address noted on the admissions application for all communication with new applicants. Once a SUA email address is assigned to a student, the OFA will use this as the primary communication method and cease to use other email addresses. In addition, students are encouraged to access their Learn Student Portal to review important financial aid “to do” list items or for information on their aid award, student account and enrollment information.