Instructional Support

First year students receive new Apple Macbook laptop computers, complete with Microsoft Office 365 productivity software, necessary for their academic program. The laptop computer becomes the property of the student upon graduation.

ITS supports the D2L Brightspace learning management system, video and photo editing software (Adobe Creative Cloud), plagiarism prevention software (Turnitin), and an on-line library research system. Specialty software, such as SPSS (Statistical Package for the Social Sciences) and ArcGIS (Geographic Information System), are also supported.

SUA's teaching/learning spaces consist of classrooms, labs, and seminar rooms. These spaces have wired and wireless connectivity and are typically equipped with audio-visual presentation systems.

ITS provides end-user training, both in-person and remotely online, in computer systems, applications, and audio-visual multimedia systems. ITS provides online learning resources, such as LinkedIn Learning. LinkedIn Learning offers over 13,000 expert-led, online courses and video tutorials in various areas covering a wide range of technology and business skills.

The ITS Help Desk supports students, faculty, and staff with all of their campus technology needs – including remote learning, teleconferencing, networking, hardware, software, systems, applications, and poster printing services. SUA's student computing lab is equipped with video editing systems and software, including large format digital displays. ITS provides software applications to assist students in their academic programs.