

# Institutional Student Complaint Process

Soka University of America's primary objective is to help students meet their educational goals through a positive and rigorous academic experience. Soka University of America is committed to its students and would like to know about student concerns. Students may voice concerns through the University's administrative procedures, which include meeting with his/her academic advisor, faculty member, Deans or through a more formal process of grievance as outlined in the University catalog under University Policies or Student Code of Conduct.

However, on occasion, a student may have a complaint about their educational experience at Soka University of America and/or may believe that administrative procedures have not adequately addressed their concerns and/or circumstances to alleged violations of applicable state laws, that include but are not limited to fraud and false advertising; alleged violations of state laws or rules relating to the licensure of postsecondary institutions; and complaints relating to the quality of education or other state regulatory requirements.

In accordance with Section 600.9 of Title 34 of the Code of Federal Regulations, Soka University is required to provide students with contact information for filing complaints to the state as well as with our own accrediting agency.

An individual may contact the Bureau for Private Postsecondary Education for review of a complaint. The Bureau may be contacted at:

California Bureau for Private Postsecondary Education 2535 Capitol Oaks Drive, Suite 400

Sacramento, CA 95833

Telephone: (916) 431-6924

FAX: (916) 263-1897

<http://www.bppe.ca.gov/>

Soka University of America is accredited by the WASC Senior College and University Commission (WSCUC). The WSCUC Complaint Process is available at:

<https://www.wscuc.org/comments> <https://www.wscuc.org/content/complaint-form> California Student Aid:  
<http://www.csac.ca.gov/>

California Department of Consumer Affairs: <http://www.dca.ca.gov/>